This is the Supplemental Privacy Policy for the CoPilot Health Management System, referred to here as the “System,” which is provided by Abbott Diabetes Care Inc. The System includes software that you, the user, load onto your computer (“Software”), as well as the synchronization feature that allows you to upload your information, including health information, to the CoPilot host (“Synchronization Feature”).

In addition to this Supplemental Privacy Policy, our collection of information about you through the System, and our use of that information, is subject to Abbott’s general Privacy Policy, which you can review by clicking “Privacy Policy” at the bottom of any page on the Abbott.com website. This Supplemental Privacy Policy provides information about our data practices that are specific to the System, and statements in this Supplemental Privacy Policy supersede statements in the general Privacy Policy with respect to information collected through the System.
1. What information do we collect about you?

When you download the System and access related websites, we automatically gather certain non-personally identifiable information about your computer and your use of the System and our websites. Please visit our general Privacy Policy for additional information about this type of information and our practices relating to it.

2. What personal information do you provide to us?

When you download the System, we will ask you to provide certain personal information that identifies you (such as your name, mailing address, email address and telephone number), as well as information about your Abbott Diabetes Care meter (such as which model you are using, the serial number, and the date of purchase), and we may associate that information with the fact that you downloaded the System. You may also choose to provide us with additional information, such as your date of birth, gender, the name of your health care provider, and information about your diabetes and treatment.

As you set up your System user profile, we will ask you to create a user name and password, and you will have the opportunity to provide additional information about yourself, such as information about your diabetes and general health conditions, your exercise habits, and any prescription medication you might take.

Once you have downloaded the System and created your user profile, you will be able to upload information from your Abbott Diabetes Care meter. Depending on the type of Abbott Diabetes Care meter that you are using, this information may include historical blood glucose test results, insulin dosages, carbohydrate intake, exercise data, and other data about your health.

3. Can your health care provider submit information, too?

The System enables you to authorize your health care provider to access the System to view information about you (such as glucose readings) and to upload information about you (such as test results) directly into your account. Our CoPilot Host uses encryption to help protect this data.

Through your account settings, you are able to create and adjust user rights for your health care provider, including by specifying whether he or she can access your information, and whether he or she is authorized to add to or make changes to that information or simply to see the information you have previously uploaded.

4. How do we protect the information that we store?

Your personal glucose data is stored on your Abbott Diabetes Care meter, your personal computer, and, when you or your health care provider submit information through the System, on the servers of our CoPilot Host software vendor (our “Vendor”).

No method of transmitting or storing electronic data is ever completely secure, and we cannot guarantee that such information will never be accessed, used, or released in a manner that is inconsistent with this policy.

You have the ability through the Software to send your health information via email to your health care provider or to do other things with this information, such as backing it up to your computer. If you email or back up this information, it will not be encrypted, and we will not have any ability to manage the security of this information. Therefore, you should take the steps that you determine are appropriate to protect the security of that information.

If you wish to edit your manually entered health information that is stored on our CoPilot Host server, you can do so by modifying those fields on your home computer in the same manner in which you had originally entered that information and then using...
the synchronization feature to update that information on our CoPilot Host server. To remove your information that is stored on our CoPilot Host server, please call the Abbott Diabetes Care Customer Support Center at 888-522-5226 and request that your CoPilot Host account be removed.

5. How do we use data?

Except with respect to the health data you provide, we may use and consolidate the personal information that we collect about you through the System in the manner described in our general Privacy Policy, which is available on our website.

We may send communications to you, including by e-mail or via the System, regarding our products and services. In this regard, we may assume that, because you downloaded the System, you are interested in our products that relate to diabetes.

6. How do we share personal information that we collect about you?

Although we may share personal information that we collect about you through the System within Abbott, we generally do not share this information with third parties, except as described in our general Privacy Policy available at Abbott.com. Where you request that we allow your health care provider to access the System, we do share this data with your health care provider. We also may share this information with outside vendors, such as vendors that help us update and maintain the System, but we will instruct those vendors not to use any information that we share with them in a manner that is inconsistent with this Supplemental Privacy Policy and our general Privacy Policy.

We will not share information that we collect through the System with any third parties for those third parties’ direct marketing purposes.

7. How can you express preferences concerning your personal information?

If you want to opt out of receiving marketing emails from us about the System, you can use the “opt-out” procedure listed at the bottom of any such marketing message that we send to you.

You also can email us at webmaster@abbott.com with the words “Deletion Request” in the subject line. Your email should indicate the email address that you used to download the System, the email address to which your request relates (if different), and a statement that you wish to opt out of marketing communications relating to the CoPilot Health Management System. (Please note that, even if you opt out, we still may send you certain administrative communications, such as legal and account notices.) If you want to provide us with updated or corrected information, you can do so by email to the same address.

If you wish, you can choose not to enter glucose information into the System, or you can choose not to send the glucose information that you do submit to others. We do not have access to glucose information stored on your Abbott Diabetes Care meters or your home computer unless it is transmitted to us by you or your health care provider.

8. Will these privacy practices change?

We occasionally may change these privacy practices, so you should review this Supplemental Privacy Policy, and our general Privacy Policy, periodically. If we make material changes to our privacy practices that are specific to the System, we will notify you of our new practices through the System. For generally applicable material changes, we will notify you of our new practices by posting an update on the “Privacy Policy” page of our website, Abbott.com. In each case, we will indicate the date on which the policy was most recently changed so that you can easily determine if there are any updates.

9. Who should you contact with questions?

If you have questions about this Supplemental Privacy Policy or our privacy practices more generally, please email us at webmaster@abbott.com with the words “Privacy Policy” in the subject line.